

Welcome to **Medical City Family Medicine!** We look forward to caring for you as a new patient.

Office Location: 4927 Lake Ridge Parkway, Suite 100 Grand Prairie TX 75052  
Phone: 469-506-1671

★ Arrive **30 minutes** prior to your appointment time to allow time for the office to input your information. If not, your appointment may be rescheduled. Please call our office (469)-506-1671 if you will be late.

**What to Bring to your visit:**

- All forms Completed
- Valid Picture ID
- Current Insurance Cards (if applicable)
- Co-pay. Our office accepts cash and credit /debit cards. If you do not have insurance coverage and are self-pay, the initial visit is based on level of care and can range from \$135.90 - 258.00. Co-Pays or payments are DUE AT TIME OF SERVICE.
- Completed Medication list attached.

**For those filing on Insurance:**

If you have an HMO or Managed Medicaid or Medicare plan, make sure your PCP is listed correctly before your appointment. (See enclosed form to change PCP). If you are unsure what provider to choose, please call our office for instruction.

**\*\*\*If the insurance does not verify correctly your appointment may be rescheduled. ( ) please initial**

**Medical City Residency Program**

Medical City Family Medicine is part of HCA’s Graduate Medical Education Program. The physicians here are in Family Medicine Residency for three years, and are supervised by Board Certified Family Medicine Physicians. Your first visit will be with your assigned Resident and the Supervising physician, so appointments can typically take up to an hour. Please allow time for transportation. If you have any additional questions about the Residency program, you can ask the front desk for more information.

**Appointment Details:**

**\*\*\*Each Resident Provider rotates in this office one half-day a week ONLY. ( ) please initial**

Appointments will always be on: \_\_\_\_\_ to ensure continuity of care & your assigned Resident provider is: \_\_\_\_\_. If you require acute care, you can see a different provider on a different day. Because of our provider’s limited schedule, Non-emergent messages for medication refills, completion of documents, results review, etc...may take up to 72 hours before answering.

**\*\*\*Should you have any questions, need to cancel or re-schedule your appointment please call our office at least 48-hours in advance at 469-506-1671\*\*\***

**Office Hours: Monday-Friday 8am-5pm; Closed Daily for Lunch from 12pm-1pm**

**Patient signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

Patient name: \_\_\_\_\_ Date of birth: \_\_\_\_\_

### Patient Consent for Financial Communications

#### Financial Agreement

- I acknowledge, that as a courtesy, MEDICAL CITY FAMILY MEDICINE may bill my insurance company for services provided to me.
- I agree to pay for services that are not covered or covered charges not paid in full including, but not limited to any co-payment, co-insurance and/or deductible, or charges not covered by insurance.
- I understand there is a fee for returned checks.

**Third Party Collection.** I acknowledge MEDICAL CITY FAMILY MEDICINE may use the services of a third-party business associate or affiliated entity as an extended business office (“EBO Servicer”) for medical account billing and servicing.

**Assignment of Benefits.** I hereby assign to MEDICAL CITY FAMILY MEDICINE any insurance or other third-party benefits available for health care services provided to me. I understand MEDICAL CITY FAMILY MEDICINE has the right to refuse or accept assignment of such benefits. If these benefits are not assigned to MEDICAL CITY FAMILY MEDICINE, I agree to forward all health insurance or third party payments that I receive for services rendered to me immediately upon receipt.

**Medicare Patient Certification and Assignment of Benefit.** I certify that any information I provide, if any, in applying for payment under Title XVIII (“Medicare”) or Title XIX (“Medicaid”) of the Social Security Act is correct. I request payment of authorized benefits to be made on my behalf to MEDICAL CITY FAMILY by the Medicare or Medicaid program.

**Consent to Telephone Calls for Financial Communications.** I agree that, in order for MEDICAL CITY FAMILY MEDICINE, or Extended Business Office (EBO) Servicers and collection agents, to service my account or to collect any amounts I may owe, I expressly agree and consent that MEDICAL CITY FAMILY MEDICINE or EBO Servicer and collection agents may contact me by telephone at any telephone number, without limitation of wireless, I have provided or MEDICAL CITY FAMILY MEDICINE or EBO Servicer and collection agents have obtained or, at any phone number forwarded or transferred from that number, regarding the services rendered, or my related financial obligations. Methods of contact may include using prerecorded/artificial voice messages and/or use of an automatic dialing device, as applicable.

A photocopy of this consent shall be considered as valid as the original.

Patient/patient representative signature: \_\_\_\_\_ Date: \_\_\_\_\_

If you are not the patient, please identify your relationship to the patient. Circle of mark relationship(s) from list below:

Spouse  
Parent  
Legal Guardian  
Guarantor  
Healthcare Power of Attorney  
Other (please specify) \_\_\_\_\_

## APPOINTMENT / MEDICATION / PRESCRIPTION POLICY AND AGREEMENT

Printed Name: \_\_\_\_\_ DOB \_\_\_\_\_

**Appointments:** Please make your appointment as scheduled or notify our office within 48 hours prior to rescheduling. Our system will automatically call/leave a message if no answer or text message the number on file to confirm your appointment. If you haven't been receiving the auto reminders, please let the front office verify your contact information. You will receive a written warning on the 2nd occurrence of a NO SHOW/SAME DAY CANCELLATION and a final letter discharging you from the practice on the third occurrence with 30 days to find a new provider. We apologize for the inconvenience, but our physicians are here one half day a week and we have to keep their schedules booked. We offer telemedicine appointments through our HEALOW application and patient portal.

**Refills:** If you need a refill on your medication, we ask that you call **your pharmacy** and tell them which medication you need refilled. They, in turn, will fax or call us with all the information we need to refill the medication. **If you call us, we will ask you to call your pharmacy.**

**We do not refill medications after business hours or on weekends.** Our providers do not have access to your medical records after business hours. Please make sure you contact your pharmacy **at least 3 days before you run out of the medication** to allow time for the refill to be processed – refills requests are allowed up to 72 hours for processing once received. Any calls for medications received after 3:30 PM will not be put in until the following business day. A recent office visit may be necessary before any refills are given. We cannot prescribe medications for conditions that have not been addressed in the clinic. We typically have same day availability for acute/minor illnesses.

### **AFTER BUSINESS HOURS, WEEKENDS AND HOLIDAYS**

Our normal business hours are 8 AM to 12 PM and 1 PM to 5 PM, Monday through Friday. We are closed on major US holidays. In case of an emergency, a life-threatening situation, or concerning symptoms, call 911 or go to the nearest emergency room.

Our providers do not have access to your medical records after business hours, weekends, or major holidays. If you would like to schedule a routine appointment, please call during business hours.

By signing below, you agree to the Medical City Family Medicine Policy.

Patient Signature: \_\_\_\_\_

Date: \_\_\_\_\_

# Depression Screening Form

Patient Name: \_\_\_\_\_

D.O.B.: \_\_\_\_\_

Today's Date: \_\_\_\_\_

1.) Little interest or pleasure in doing things	<input type="radio"/> Yes	<input type="radio"/> No
2.) Feeling down, depressed, or hopeless?	<input type="radio"/> Yes	<input type="radio"/> No

If you have answered **yes** to any of these questions, please proceed to the questions listed below.

	Not at all 0	Several Days 1	More than half the days 2	Nearly every day 3
1.) Little interest or pleasure in doing things	[ ]	[ ]	[ ]	[ ]
2.) Feeling down, depressed or hopeless	[ ]	[ ]	[ ]	[ ]
3.) Trouble falling or staying asleep, or sleeping too much	[ ]	[ ]	[ ]	[ ]
4.) Feeling tired or having little energy	[ ]	[ ]	[ ]	[ ]
5.) Poor appetite or overeating	[ ]	[ ]	[ ]	[ ]
6.) Feeling bad about yourself or that you are a failure or have let yourself or your family down	[ ]	[ ]	[ ]	[ ]
7.) Trouble concentrating on things, such as reading the newspaper or watching television	[ ]	[ ]	[ ]	[ ]
8.) Moving or speaking so slowly that other people could have noticed. Or the opposite - being so fidgety or restless that you have been moving around a lot more than usual	[ ]	[ ]	[ ]	[ ]
9.) Thoughts that you would be better off dead, or of hurting yourself in some way	[ ]	[ ]	[ ]	[ ]
Total Score To Be Completed By Office Staff.	TOTAL			

**\*\*\*If you are 65 or Older, Complete this form\*\*\***

## Fall Risk Assessment age 65 and older

**Please Note: This screening is required by federal mandate to be completed annually.**

Patient Name: \_\_\_\_\_ D.O.B. \_\_\_\_\_ Today's Date: \_\_\_\_\_

Increased Fall Risk Factors (check all that apply):

- Diagnoses (Do you have 3 or more existing Medical Conditions?)
- Do you have a prior history of falls within 3 months?
- Incontinence (Do you have an uncontrolled bladder?)
- Visual Impairment (Do you have trouble seeing?)
- Impaired functional mobility (Do you use a cane or walker?)
- Environmental Hazard (Do you have stairs or loose rugs at home?)
- Polypharmacy (Do you take more than 3 medications?)
- Pain affecting level of function (Does pain keep you from performing your daily activities?)
- None of the above

History of falls in the past year?      YES      NO

If yes how many?: \_\_\_\_\_

Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ Age: \_\_\_\_\_

**Current Medications**  No Current Medications

\*\*\* Medication/Equipment List- Only Include Current Medications/Vitamins/Medical Equipment etc.

Name	Strength	Dosage	30 or 90 Day Supply	Last Prescribing Physician/Hospital	Need Refill Yes / No

\*\*\*We DO NOT prescribe controlled medications. If you require those, we will refer you to a specialist.

**List of Medication we cannot prescribe:**

- Pain Medication:**  
 Hydrocodone/Acetaminophen (Norco, Lortab, Vicodin, Lorcet etc.)  
 Oxycodone (OxyCotin, Oxaydo)  
 Tramadol (Ultracet, Ultram)  
 Fentanyl (Duragesic Abstral)  
 Meperidine (Demerol)  
 Hydrocodone (Zohydro ER, Hysingla)  
 Lidoderm/Xylocaine (Lidocaine Patch)  
 Methadone (Dolophine, Methadose)  
 Codeine  
 Morphine  
 Lyrica (Pregabalin)

- Others:**  
 Adderall/Add/ADHD Medications  
 Xenical/Contrace/Phentermine  
 Soma (Carisporodo) /Muscle Relaxers  
 Zolpidem (Ambien)/Sleep Medications  
 Testosterone (ALL FORMS)

- Anxiety/Depression:**  
 Alprazolam (Xanax)  
 Ativan  
 Lorazepam  
 Clonazepam (Klonopin)  
 Diazepam  
 Temazepam (Restoril)

## Medical History

Patient Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ Age: \_\_\_\_\_

Reason For Visit: \_\_\_\_\_ Date of Last Visit w/PCP: \_\_\_\_\_

**Preferred Imaging Center:** Medical City Arlington    Envision    Touchstone    No Preference

**Preferred Pharmacy:** \_\_\_\_\_ **Phone# / City:** \_\_\_\_\_

**Mail Order Pharmacy:** \_\_\_\_\_ **Phone# / Fax#:** \_\_\_\_\_

**Preferred Lab:** Medical City Arlington    Lab Corp    Quest    Clinical Pathology    No Preference

**Medical History** (Please check all that apply)

<input type="checkbox"/> Allergies	<input type="checkbox"/> Enlarged Prostate	<input type="checkbox"/> Incontinence
<input type="checkbox"/> Anemia	<input type="checkbox"/> Frequent Falls/Balance Issue	<input type="checkbox"/> Kidney (Renal) Disease
<input type="checkbox"/> Anxiety	<input type="checkbox"/> Gall Stone	<input type="checkbox"/> Kidney Stones
<input type="checkbox"/> Arthritis	<input type="checkbox"/> GERD/Acid Reflux	<input type="checkbox"/> Shortness of Breath
<input type="checkbox"/> Asthma	<input type="checkbox"/> Heart Disease	<input type="checkbox"/> Skin Condition
<input type="checkbox"/> Blood Clots	<input type="checkbox"/> Hearing Loss	<input type="checkbox"/> STD Type:
<input type="checkbox"/> Cancer Type:	<input type="checkbox"/> Hepatitis Type:	<input type="checkbox"/> Stroke
<input type="checkbox"/> Diabetes Type:	<input type="checkbox"/> High Blood Pressure	<input type="checkbox"/> Thyroid Disease
<input type="checkbox"/> Depression	<input type="checkbox"/> High Cholesterol	<input type="checkbox"/> Vision Loss
<input type="checkbox"/> Emphysema/COPD	<input type="checkbox"/> Irritable Bowel Syndrome	<input type="checkbox"/> Other:

Pregnant     Breast Feeding    Date of last Menstrual Cycle \_\_\_\_\_ # of Births: \_\_\_\_\_

**Allergies**     No Known Allergies

Medication/Food: \_\_\_\_\_ Reaction: \_\_\_\_\_  Critical

Medication/Food: \_\_\_\_\_ Reaction: \_\_\_\_\_  Critical

Other Allergy: \_\_\_\_\_ Reaction: \_\_\_\_\_  Critical

**Past Surgeries/Hospitalizations**     No Surgeries     No Hospital Stays

Year: \_\_\_\_\_ Procedure/Reason: \_\_\_\_\_ Facility: \_\_\_\_\_

Year: \_\_\_\_\_ Procedure/Reason: \_\_\_\_\_ Facility: \_\_\_\_\_

Year: \_\_\_\_\_ Procedure/Reason: \_\_\_\_\_ Facility: \_\_\_\_\_

**List any Specialist(s) you are currently seeing so we can obtain records and send updated referrals:**

**PREVIOUS PRIMARY CARE PROVIDER NAME:** \_\_\_\_\_

**PH#:** \_\_\_\_\_ **FAX#:** \_\_\_\_\_

**SPECIALISTS PROVIDER NAME(S):**

Dr: \_\_\_\_\_ Phone: \_\_\_\_\_ Reason: \_\_\_\_\_  
 Dr: \_\_\_\_\_ Phone: \_\_\_\_\_ Reason: \_\_\_\_\_  
 Dr: \_\_\_\_\_ Phone: \_\_\_\_\_ Reason: \_\_\_\_\_

**Medical History- Continued**

Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ Age: \_\_\_\_\_

**Family Medical History**  No Significant Family History Known

Member	Status/ Age	Health Conditions	Cause of Death/AOD
Mother	<input type="checkbox"/> Alive <input type="checkbox"/> Deceased <input type="checkbox"/> Unknown AGE: _____		
Father	<input type="checkbox"/> Alive <input type="checkbox"/> Deceased <input type="checkbox"/> Unknown AGE: _____		
Brother	<input type="checkbox"/> Alive <input type="checkbox"/> Deceased <input type="checkbox"/> Unknown AGE: _____		
Sister	<input type="checkbox"/> Alive <input type="checkbox"/> Deceased <input type="checkbox"/> Unknown AGE: _____		
Daughter	<input type="checkbox"/> Alive <input type="checkbox"/> Deceased <input type="checkbox"/> Unknown AGE: _____		
Son	<input type="checkbox"/> Alive <input type="checkbox"/> Deceased <input type="checkbox"/> Unknown AGE: _____		

**Social History**

Alcohol Use:  Never  Former  Occasional  Moderate  Frequently Type: Beer Wine Liquor

Smoker:  No  Former-Years Smoked: \_\_\_\_\_  Current (Age Started \_\_\_\_\_) Packs per day \_\_\_\_\_

Other Tobacco:  Never  Former-Years Used \_\_\_\_\_  Current (Age Started \_\_\_\_\_) Cans per day \_\_\_\_\_

Illicit/Recreational Drug Usage:  Never  Prior  Current/Usage/Type: \_\_\_\_\_

Caffeine:  None  Occasional  Moderate # Per Day: \_\_\_\_\_  Tea/Coffee  Soda  Energy Drinks

Marital Status:  Single  Married  Divorced  Partner  Widow

Sexually Active:  Yes  No Type of Contraception: \_\_\_\_\_  Multiple Partners  STD Suspicion

If you have any Personal Safety Concerns, List: \_\_\_\_\_

Diet:  Regular  Vegan  Vegetarian Exercise:  None  Occasional  Moderate  Heavy

Occupation:  Student  Full-Time  Part-time  Homemaker  Retired  Disabled  Not-Employed

Stress Level:  Low  Moderate  High What are your stressors? \_\_\_\_\_

**Health Screenings**

Lab work	Date	Facility	Abnormal?	Y	N
Pap smear	Date	Facility	Abnormal?	Y	N
Mammogram	Date	Facility	Abnormal?	Y	N
Colonoscopy	Date	Facility	Abnormal?	Y	N
Bone Density	Date	Facility	Abnormal?	Y	N
Lung Cancer Screen	Date	Facility	Abnormal?	Y	N



## Vaccinations

Influenza	Date	Shingles	Date
Covid-19	Date	Tetanus	Date
Pneumococcal	Date	Other:	Date